

NOTICE OF INFORMATION PRACTICES

Family Eye Care Group is dedicated to protecting your medical information. We are required by law to maintain the privacy of protected health information and to provide you with this notice of our legal duties and privacy practices with respect to protected health information. Family Eye Care Group is required by law to abide by the terms of this notice.

1. Family Eye Care Group may use and disclose protected health information for treatment, payment and healthcare operations. Examples of these include, but are not limited to, requested preschool or sports physicals, referral to nursing homes, foster care homes, home health agencies and/or referral to other providers for treatment. Payment examples include, but are not limited to, insurance companies for claims including coordination of benefits with other insurers; collection agencies. Healthcare operations include, but is not limited to, internal quality control and assurance including auditing of records.
2. Family Eye Care Group is permitted or required to use or disclose protected health information without the individuals written consent or authorization in certain circumstances. Two examples of such are for public health requirements or court orders.
3. Family Eye Care Group will not make any other use or disclosure of a patient's protected health information without the individual's written authorization. Such authorization may be revoked at any time. Revocation must be written.
4. Family Eye Care Group will abide by the terms of this notice currently in effect at the time of disclosure.
5. Family Eye Care Group reserves the right to change the terms of its notice and to make new notice provisions effective for all protected health information that it maintains. Family Eye Care Group will provide each patient with a copy of any revisions of its Notice of Information Practices at the time of their next visit, or at their last known address if there is a need to use or disclose any protected health information of the patient. Copies may also be obtained at any time at any of our offices.
6. Any patient, guardian, or personal representative has the right to object to the use of their health information for directory purposes.
7. Any patient, guardian, or personal representative has the right to request amendments be made to their medical record.
8. Any patient, guardian, or personal representative has the right to request a six-year accounting of all disclosures of their medical record. The history will be provided within 60 days of the request and a reasonable charge may be assessed for any copies after the first requested in a 12-month period.
9. Any patient, guardian, or personal representative has the right to inspect and obtain copies of their medical record.
10. Any patient, guardian, or personal representative has the right to request restrictions as to how their health information may be used or disclosed to carry out treatment, payment or healthcare operations. The Practice is not required to agree with the restrictions requested, but if the Practice does agree, the Practice must abide by those restrictions.
11. Any person/patient may file a complaint to the Practice and to the Secretary of Health and Human Services if they believe their privacy rights were violated. To file a complaint with the Practice, please contact Melissa Sproles at the following address and/or phone number: Family Eye Care Group, 124 West Crescent Square Drive, Graham, NC 27253, telephone: 336-227-2777, fax: 336-227-9499. All complaints will be addressed and the results reported to the owners of Family Eye Care Group.
12. It is the policy of Family Eye Care Group that no retaliatory action will be made against any individual who submits or conveys a complaint of suspected or actual non-compliance of the privacy standards.